



Last Updated: October 23, 2024

Introduction

At Jones Physical Therapy, we are committed to protecting your privacy. This policy explains how we collect, use, and safeguard personal information in connection with our SMS/MMS messaging services, in compliance with 10DLC regulations.

Information We Collect

We collect personal information, such as your name and phone number, when you opt-in to receive SMS/MMS communications. Additionally, we may collect device and location data for regulatory compliance.

How We Obtain Consent

By opting into our messaging services—whether through online forms, text message keywords, or other methods—you provide explicit consent to receive SMS/MMS messages. We do not send messages without prior opt-in.

How We Use Information

The information we collect is used solely to send notifications, alerts, and marketing communications, and to comply with 10DLC regulations.

We Do Not Sell Your Information

We will never sell your personal information to third parties for marketing purposes. Your information is used only for the purposes outlined in this policy.

Sharing of Information

We may share your information with trusted third-party providers who help us deliver messaging services. However, we do not share your information for marketing purposes without explicit consent.

Opting Out

You can opt out at any time by replying with STOP, UNSUBSCRIBE, or another opt-out keyword.

Your Privacy Rights

You have the right to access, correct, or delete your personal information. To exercise these rights, please contact us by phone at 870-741-4500 or via email at jpt-info@jonespt.net.

Updates to This Policy

This policy may be updated periodically to reflect changes in regulations or business practices. Please review it regularly.

Contact Information

If you have any questions or concerns about this policy, please contact us by phone at 870-741-4500 or via email at jpt-info@jonespt.net.